ISO 21102:2020 (E)

Adventure tourism — Leaders — Personnel competence

Contents

		Foreword
		Introduction
1		Scope
2		Normative references
3		Terms and definitions
4		Role of the leader
5		Expected results
	5.1	Compliance
	5.2	
	5.3	Technical abilities
	5.4	Managing risks
	5.5	Responding to incidents and emergencies
	5.6	Behaving professionally and ethically
6		Competencies
	6.1	General
	6.2	Knowledge
	6.3	Skills
	6.4	Attitudes or attributes
7		Qualifications, maintenance and improvement of competencies
	7.1	Qualifications for leaders
	7.2	Continuing professional development
	7.3	Maintenance of competencies

Page count: 9